



# **Emotional Terrors in the Workplace: Protecting Your Business' Bottom Line - Emotional Continuity Management in the Workplace**

*LMHC Vali Hawkins Mitchell Ph.D.*

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The failure to adequately address the victims and the emotional dimensions of corporate problems is what changes adverse events into crises and catastrophes. Buildings can be replaced; machines can be fixed; products can be re-engineered and re-marketed; but leaving the needs of victims unmet, denied, or trivialized, and failing to address the emotional impact of events and behaviors can cause permanent damage and often defines careers.

EMOTIONAL TERRORS IN THE WORKPLACE: PROTECTING YOUR BUSINESS' BOTTOM LINE is an interesting, comprehensive, and constructive approach to adding this key management ingredient to the manager's role. This book's goal is to arm the individual with enough information and structure to persuade the boss to take a shot at adding this skill and knowledge that will help managers and leaders preempt or at least begin to recognize the signs of corrosive emotional distress.

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