Supervisor Training Program (STP) Unit 2 Participants Manual: Communication (AGC's Supervisory Training Program)

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The AGC Supervisory Training Program (STP) is designed to meet the specific needs of the early-career construction supervisor. Unit 2: Oral and Written Communication, 5th Edition, describes the value of effective supervision of workers to improve the supervisor's ability to be effective communicators on their jobsite.

Unit 2 covers: effective communication, learn to listen, persuasion, negotiation and confrontation, planning meetings that work, and much more.

This Participant's Manual, designed as a workbook for students to follow along with the course and use as a reference guide, leads participants through course discussions and activities.

Learn more about the entire program at www.agc.org/STP

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